BANGLADESH
NUMBERING PLAN
2005

BANGLADESH TELECOMMUNICATION REGULATORY COMMISSION (BTRC)

**House no. 10, Road no. 135
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Bangladesh

BANGLADESH NUMBERING PLAN (2005)

1.   INTRODUCTION

1.1   The National Numbering Plan was last reviewed during 2001. The plan covered basic as well as other services like cellular mobile, paging etc. Though the 2001 Numbering Plan could cater to the needs of existing and new services for another few years, yet it was felt to rationalise and review the existing National Numbering Plan because of introduction of a large number of new telecom services and opening up of the entire telecom sector for private participation. The existing Numbering Plan was formulated at a time when there was no competition in the basic telecom services and the competition in cellular mobile services had just started.

1.2   The existing Numbering Plan was having certain limitations and there were bottlenecks in the Numbering Plan which were likely to create complications in the telecom growth in the country. As such, it was felt to review the existing Numbering Plan and to formulate a plan, which will be futuristic, flexible and could cater to the numbering needs for about next 25 years in respect of the existing and likely new services. Keeping this in view, the new Numbering Plan has been formulated for a projected forecast of 100% tele-density by the year 2031.

1.3   **The main objectives of the plan are –**

    i)   To plan in conformity with relevant and applicable ITU standards to the extent possible.
    ii)   To meet the challenges of the changing telecom environment.
    iii)   To reserve numbering capacity to meet the undefined future needs.
    iv)   To support effective competition by fair access to numbering resources.
    v)   To meet subscriber needs for a meaningful and user-friendly scheme.
    vi)   To standardise number length wherever practical.
    vii)   To keep the changes in the existing scheme to the minimum.

1.4   Only the decimal character set 0-9 has been used for all number allocations. Letters and other non-decimal characters shall not form part of the National (Significant) Number [N(S)N].

1.5   Dialling procedure as per ITU Recommendation E.164 has been followed.

1.6 **Some of the salient features of the National Numbering Plan are as follows:**

- N(S)N is 10-digit for both the basic as well as cellular mobile services.
- Basic to cellular mobile service calls shall use prefix '0'.
- Basic services shall be accessed by cellular mobile using '0'.
- Carrier Access Code (CAC) for ILD has been reserved as '10' to cater for multiple ILDO Scenario in coming years.
- Separate Carrier Identification Codes (CIC) has been earmarked for toll and non-toll quality ILD services.
- All the service providers shall use '100', '101' and '102' for Police, Fire and Ambulance services respectively.
- Intelligent Network service access codes shall be available on '08' series.
- Certain level '1' codes are earmarked for all service providers to offer various subscriber related services, as per their choice, within their network.
- Enough spare levels/ codes are reserved for future needs.

1.7 **Structure of the international public telecommunication number**

International public telecommunication number structure for geographic areas according to clause-6.2 of ITU-T recommendation E.164.

CC	NDC	SN
1 to 3 digits	Max (15-n) digits	
'n'	National (significant) number	

Max 15 digits
International public telecommunication
number for geographic areas
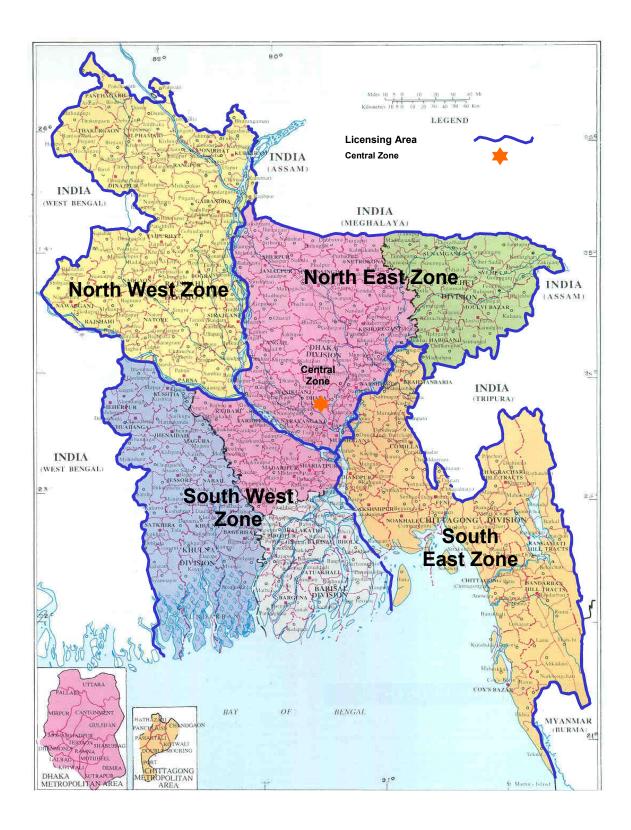
CC: Country Code for geographic areas
NDC: National Destination Code
SN: Subscriber Number.
n: Number of digit in the country code.

Note: National and international prefixes are not part of the international public telecommunication number for geographic areas.

1.8 **Different Zones of Bangladesh:**

Various Zilas/ Districts covered in each Zone is as below:

Central Zone	South-East Zone	North-East Zone	South-West Zone	North-West Zone
Dhaka City, Zinzira & Savar Narayanganj District H/Q Gazipur District H/Q & Tongi	Brahmanbaria Comilla Chandpur Lakshmipur Noakhali Feni Chittagong Cox's Bazar Khagrachari Rangamati Bandarban	Sunamganj Sylhet Habiganj Moulvi Bazar Sherpur Jamalpur Netrokona Mymensingh Kishoreganj Tangail Munshiganj Manikganj Narayanganj excl. District H/Q Gazipur excl. District H/Q & Tangi Dhaka excl. Dhaka City, Zinzira & Savar, Narsingdi	Kushtia Chuadanga Meherpur Jhenaidah Magura Jessore Narail Khulna Satkhira Bagerhat Barisal Bhola Jhalakathi Pirojpur Barguna Patuakhali Rajbari Faridpur Gopalgonj Madaripur Shariatpur	Dinajpur Panchagarh Thakurgaon Nilphamari Lalmonirhat Kurigram Rangpur Gaibandha Bogra Jaipurhat Rajshahi Natore Naogaon Nawabganj Pabna Sirajganj

1.9 SERVICE PROVIDERS and COVERAGE AREA for Various Type of Services:

S/N	Operator	Types of Services	Coverage Area
1	Pacific Bangladesh Telecom Limited	CDMA Cellular Service	Nationwide
2	Bangla Phone Limited	Fixed Telephone, WLL	North-East
3	Bashundhara Communication & Networks Ltd.	Fixed Telephone, WLL	North-East, South-East, North-West, South-West
4	Dhaka Telephone Company Ltd.	Fixed Telephone, WLL	North-East, South-East, North-West, South-West
5	Dominox Technologies Ltd.	Fixed Telephone, WLL	South-East
6	GEP Telecom Ltd.	Fixed Telephone, WLL	South-East, North-East
7	Integrated Services Limited (ISL)	Fixed Telephone, WLL	Rural area in southern part of Bangladesh
8	Jalalabad Telecom Limited	Fixed Telephone, WLL	North-East
9	National Telecom Ltd.	Fixed Telephone, WLL	North-East, South-East, North-West, South-West
10	Nextel Telecom Ltd.	Fixed Telephone, WLL	South-East
11	One Tel Communication Limited	Fixed Telephone, WLL	North-West
12	Peoples Telecommunication and Information Service Ltd.	Fixed Telephone, WLL	North-East, South-East, North-West, South-West
13	Ranks Telecom Limited	Fixed Telephone, WLL	North-East, South-East, North-West, South-West
14	S.A Telecom System Ltd.	Fixed Telephone, WLL	South-East
15	Square Informatix Limited	Fixed Telephone, WLL	North-East, South-East, North-West, South-West
16	Tele Barta Ltd.	Fixed Telephone, WLL	North-East, South-East, North-West, South-West
17	Westec Limited (Bay Phone)	Fixed Telephone, WLL	South-East
18	World Tel	Fixed Telephone, WLL	Central (Dhaka Multi Exchange)
19	Bangladesh Telegraph and Telephone Board (BTTB)	Fixed Telephone, WLL, Internet, VoIP, Telex, NLD, ILD, Telegraph, Telegram	Nationwide
20	Grameen phone Ltd	GSM Cellular Service	Nationwide
21	Sheba Telecom Pvt. Limited	GSM Cellular Service	Nationwide
22	Teletalk Bangldesh Ltd.	GSM Cellular Service	Nationwide
23	TM International Bangladesh	GSM Cellular Service	Nationwide
24	Warid Telecom International LLC	GSM Cellular Service	Nationwide

2. NATIONAL NUMBERING SCHEME

2.1   **Level '0':**

2.1.1   **Sub level '000':**

The prefix '000' shall be used for home country direct service (Bilateral) and international toll free service (Bilateral). The format used is: '000 + Country Code + Operator Code'
except '000800' which is used for bilateral international toll free service.

2.1.2   Sub level '0010' - INTERNATIONAL CARRIER ACCESS (Prefix) CODE: Toll Quality Service

The prefix '0010' shall be available for selection of international carrier Toll Quality Services. It will be followed by International Carrier Identification Code (ICIC), Country Code (CC) and N(S)N. This shall be applicable only after ILD Sector is opened up for competition. The format shall be as under:

Prefix (Toll quality)	International Carrier Identification Code	Country Code	National(Significant)Number
0010	ICIC	CC	N(S)N

Initially ICIC shall be a two-digit code. The allotment of ICIC may start from '10' and codes '00' to '09' may be kept reserved. This will be sufficient for allotment to 90 international long distance service providers considering that maximum of two codes may be allotted to each service provider depending upon toll quality and non-toll quality network.

Sub level '0020' - INTERNATIONAL CARRIER ACCESS (Prefix) CODE: Non- Toll Quality Services

Prefix (Non-toll quality)	International Carrier Identification Code	Country Code	National(Significant)Number
0020	ICIC	CC	N(S)N

2.1.3   Sub level '00' - INTERNATIONAL PREFIX:

The prefix '001' and '002' shall be used for International dialling covering toll quality and non-toll quality services. It will be followed by   country code and the N(S)N of the country to which that call is attempted. The format is as per ITU Recommendation E.164:

Prefix	Country Code	National(Significant)Number
001 or 002	CC	N(S)N

2.1.4   Sub level '0' - NATIONAL PREFIX:

The prefix '0' shall be used for National Long Distance calls from Fixed and Mobile subscribers for termination in Fixed Networks.

For Fixed Services (PSTN) long distance calls:

Prefix	National Destination Code	Subscriber Number
0	(Destination Network+ Trunk Code) DN=OC=2 digits TC=Zone Code=1 digit [For BTTB DN=1 digit]	7 digits including 2 digits reserved as Exchange Prefix [For BTTB SN is 8 digits]

For Cellular Mobile Services:

Prefix	National Destination Code	Subscriber Number
0	=Destination Network DN=OC=2 digits e.g. 1X	8 digits

2.1.5   Level '01X' is reserved for National Mobile Services and Value Added Services. Level '2' to '5' and '9' are allocated for - GEOGRAPHICAL (Zonal based) Numbering Scheme.

2.1.6   Sub level '01' - SERVICE (PREFIX) CODES:

The level range '01' is to be used for cellular mobile and other National services.

2.1.6   Level '06', '07' and '08' – Reserved as New Service (PREFIX) Codes:

Level '08' with Codes '08XXX' is reserved for allocation at future dates. This shall include allocation for IN Services. Level '06XXX' and '07XXX' shall also be available for future requirement of new Services including 3 G Mobile Services, VOIP Networks, Number Portability.

2.2   Level '1' SPECIAL SERVICES:

Level '1' is used for accessing special services like emergency services, supplementary services, inquiry and operator-assisted services. Some sub levels have been allocated for use by access providers (operators). These levels can be used for providing the services within their network. The detailed allocation of level '1' number range is given at Annex-II.

2.3   Level '2' to '9' - PSTN NUMBER:

The numbers starting from '2' to '9' are available for allocation for PSTN within Zila.

TABLE 1
NATIONAL NUMBERING SCHEME

Number/Prefix	Sub level	Services	Structure	Remarks
0	000	Home Country Direct Service (International Service)	'000+CC+Operator Code' except CC='800'	International called party pays
	000800	International Toll Free Service (Bilateral)	'000800+CC+Toll Free Number'	International called party pays
	0010	International Carrier Selection Code : Toll Quality	Max. 21-digit number '0010+ ICIC+ CC+NDC+SN' where ICIC will be between '10' to '99'	ICIC code to be allocated from '10' to '99'. ICIC='00' to '09' reserved.
	0020	International Carrier Selection Code : Non Toll Quality	Max. 21-digit number '0020+ ICIC+ CC+NDC+SN' where ICIC will be between '10' to '99'	ICIC code to be allocated from '10' to '99'. ICIC='00' to '09' reserved.
	001	International Service : Toll Quality	Max. 18 - digit number '001 +CC+NDC+SN'	As per ITU Rec. E.164
	002	International Service : Non-Toll Quality	Max. 18 - digit number '002 +CC+NDC+SN'	As per ITU Rec. E.164

Number /Prefix	Sub level	Services	Structure	Remarks
0	0	National Long Distance Service	11-digit number '0+NDC+SN' NDC+SN is also called as N(S)N	As per ITU Rec. E.164
	02 to 05 & 09	National Destination Code	NDC=3 digits NDC=DN+TC	DN & TC Allocation as per Annex I
	07XXX and 08XXX	New Services		Allocation as and when required.
	080XX to 089XX	IN and Other New Services		Refer Annex – II
	010XYZ	Value Added Services		Annex III
	011 to 019	For dialling National Mobile Services	11-digit number 0+DN+SN '0+1X+SN (8 digits)'	Allocation as per Annex-IV
1		Special Services	3 to N digits depending on service.	Refer Annex- II
2 to 9 available for allocation		Subscriber Number within each Zone/Zila	SN= 7 digits	Refer Annex I

NATIONAL DESTINATION CODE (NDC)

1.1 ITU Recommendation E.164 provides four options for National Destination Code (NDC) structure. New Numbering Scheme is based on type-3 for PSTN & type-1 for Cellular Mobile.

For PSTN   : NDC= DN + TC   [DN=OC & TC= Zone Code]
For Cellular Mobile: NDC= DN

DN=OC=2 digit (for Cellular Mobile : 1X) & TC=Zone Code=1 digit. For BTTB DN=OC=1 digit.

1.1.1 Details for Operator Code/Numbering Prefix are given as below in Table I

TABLE I

PSTN OPERATORS AND NUMBERING PREFIXES

S. No.	Name of the PSTN operator	Numbering Prefixes for Operator Identification
1	BTTB	2
2	M/s Worldtel	30
3	M/s. Westec Limited	31
4	M/s. Square Informatix Limited	32
5	M/s. One Tel Communication Limited	33
6	M/s. GEP Telecom Ltd.	34
7	M/s. Bangla Phone Limited	35
8	M/s. Tele Barta Ltd.	36
9	M/s. National Telecom Ltd.	37
10	M/s. Peoples Telecommunication and Information Service Ltd.	38
11	M/s. S.A Telecom System Ltd.	39
12	M/s. Jalalabad Telecom Limited	40
13	M/s. Nextel Telecom Ltd.	41
14	M/s. Integrated Service Limited	42
15	M/s. Dhaka Telephone Company Ltd.	43
16	M/s. Ranks Telecom Limited	44
17	M/s. Dominox Technologies Ltd.	45
18	M/s. Bashundhara Communication & Networks Ltd.	46

1.1.2 Details for Zonal Codes are given as below in Table II.

TABLE II

Zonal Code	Zone
2	CENTRAL
3	SOUTH EAST
4	SOUTH WEST
5	NORTH WEST
9	NORTH EAST

1.1.3 Subscriber Number in each Zone for various Operators is shown in Table III.

TABLE III
SUBSCRIBER NUMBER IN EACH ZONE FOR VARIOUS OPERATORS

SL	Name of the PSTN operator	Subscriber Number in Each Zone
1	BTTB	2-T-XYZ-ABCDE [100 (XY)exchanges of 10 Lakh capacity in each Zone or even 1000 (XYZ) exchanges of 1Lakh capacity
2	M/s Worldtel	30-T-XY-ABCDE (100 exchanges [XY] of 1 Lakh Capacity [ABCDE] in each Zone
3	M/s. Westec Limited	31-T-XY-ABCDE
4	M/s. Square Informatix Limited	32-T-XY-ABCDE
5	M/s. One Tel Communication Limited	33-T-XY-ABCDE
6	M/s. GEP Telecom Ltd.	34-T-XY-ABCDE
7	M/s. Bangla Phone Limited	35-T-XY-ABCDE
8	M/s. Tele Barta Ltd.	36-T-XY-ABCDE
9	M/s. National Telecom Ltd.	37-T-XY-ABCDE
10	M/s. Peoples Telecommunication and Information Service Ltd.	38-T-XY-ABCDE
11	M/s. S.A Telecom System Ltd.	39-T-XY-ABCDE
12	M/s. Jalalabad Telecom Limited	40-T-XY-ABCDE
13	M/s. Nextel Telecom Ltd.	41-T-XY-ABCDE
14	M/s. Integrated Service Limited	42-T-XY-ABCDE
15	M/s. Dhaka Telephone Company Ltd.	43-T-XY-ABCDE
16	M/s. Ranks Telecom Limited	44-T-XY-ABCDE
17	M/s. Dominox Technologies Ltd.	45-T-XY-ABCDE
18	M/s. Bashundhara Communication & Networks Ltd	46-T-XY-ABCDE

1.2.1 For Inter-Network calls within the Zone, 10 digits will be required to be dialled without National Long Distance Prefix '0'.

1.2.2 Certain level '1' codes are earmarked for use by access providers for various customer related services they may like to offer. Such codes are given at Annex-II.

For calls outside the Zone, '0+N(S)N' as per ITU E.164 need to be dialled.

1.3   GENERAL GUIDELINES

1.3.1 10-digit N(S)N is considered sufficient for more than 25 years.

1.3.2 It is further proposed that Zonal Headquarters shall be identified as below in Table IV for the first mandatory Point of Interconnection within the Zone.

TABLE IV
POINTS OF INTERCONNECTION AT ZONAL LEVEL

Zone	Zonal Code	Zone Headquarter
CENTRAL	2	DHAKA
SOUTH EAST	3	CHITTAGANG
SOUTH WEST	4	KHULNA
NORTH WEST	5	RAJSHAI or BOGRA
NORTH EAST	9	SYLHET

1.3.3 Operators shall be free to have additional points of Interconnection between themselves in case they so desire.

1.3.4 It will be observed that a maximum of 3 digits would be adequate to Route any Long Distance Call for these Inter-Operator Zonal POIs.

1.3.5 These Zones could be considered for the purposes for Inter-Operator Carriage settlement mechanism and even could form the basis of Subscriber Tariffs.

1.7   Numbering illustration for Fixed Services is given in following Table V

SL	Name of the PSTN operator	TC=Zonal Codes Allotted	DN=OC	DN+TC	Subscriber Number	Illustration for Numbering in each Licensed Zones
						NUMBERING SCHEME for FIXED and WLL
1.	BTTB	2 for Central, 3 for South East, 4 for South West, 5 for North West and 9 for North East	2	22, 23,24, 25,29	XYZABCDE	22 XYZABCDE 23 XYZABCDE 24 XYZABCDE 25 XYZABCDE 29 XYZABCDE
2.	M/s Worldtel	2 for Central (Dhaka Multiexchange)	30	302	XYABCDE	302 XYABCDE
3.	M/s. Westec Limited	3 for South East	31	313	XYABCDE	313 XYABCDE
4	M/s. Square Informatix Limited	3 for South East, 4 for South West, 5 for North West and 9 for North East	32	323,324, 325,329	XYABCDE	323 XYABCDE 324 XYABCDE 325 XYABCDE 329 XYABCDE
5.	M/s. One Tel Communication Ltd	5 for North West	33	335	XYABCDE	335 XYABCDE
6.	M/s. GEP Telecom Ltd.	3 for South East, and 9 for North East	34	343,349	XYABCDE	343 XYABCDE 349 XYABCDE
7.	M/s. Bangla Phone Limited	9 for North East	35	359	XYABCDE	359 XYABCDE
8.	M/s. Tele Barta Ltd.	3 for South East, 4 for South West, 5 for North West and 9 for North East	36	363,364, 365,369	XYABCDE	363 XYABCDE 364 XYABCDE 365 XYABCDE 369 XYABCDE
9.	M/s. National Telecom Ltd.	3 for South East, 4 for South West, 5 for North West and 9 for North East	37	373,374, 375,379	XYABCDE	373 XYABCDE 374 XYABCDE 375 XYABCDE 379 XYABCDE
10.	M/s. Peoples Telecommunication and Information	3 for South East, 4 for South West, 5 for North West and 9 for North East	38	383,384, 385,389	XYABCDE	383 XYABCDE 384 XYABCDE 385 XYABCDE 389 XYABCDE
11.	M/s. S.A Telecom System Ltd.	3 for South East	39	393	XYABCDE	393 XYABCDE
12.	M/s. Jalalabad Telecom Limited	9 for North East	40	409	XYABCDE	409 XYABCDE
13.	M/s. Nextel Telecom Ltd..	3 for South East	41	413	XYABCDE	413 XYABCDE
14.	M/s. Integrated Service Limited	3 for South East, 4 for South West, 5 for North West Rural Areas	42	423,424, 425	XYABCDE	423 XYABCDE 424 XYABCDE 425 XYABCDE
15.	M/s. Dhaka Telephone Company Ltd.	3 for South East, 4 for South West, 5 for North West and 9 for North East	43	433,434, 435,439	XYABCDE	433 XYABCDE 434 XYABCDE 435 XYABCDE 439 XYABCDE
16.	M/s. Ranks Telecom Limited	3 for South East, 4 for South West, 5 for North West and 9 for North East	44	443,444, 445,449	XYABCDE	443 XYABCDE 444 XYABCDE 445 XYABCDE 449 XYABCDE
17.	M/s. Dominox Technologies Ltd.	3 for South East	45	453	XYABCDE	453XYABCDE
18.	M/s. Bashundhara Communication & Networks Ltd.	3 for South East, 4 for South West, 5 for North West and 9 for North East	46	463,464, 465,469	XYABCDE	463 XYABCDE 464 XYABCDE 465 XYABCDE 469 XYABCDE

Dilshat Ara Shela, AD, BTRC

NUMBERS FOR SPECIAL SERVICES

Number/ Prefix (10)	Type of Services	Structure	Accessibility	Category
	EMERGENCY SERVICES			
100	POLICE	3-digit number	Available at least in Local Area	Mandatory : Toll Free
101	FIRE	3-digit number	Available at least in Local Area	Mandatory : Toll Free
102	AMBULANCE	3-digit number	Available at least in Local Area	Mandatory : Toll Free
103	Inland Trunk Enquiry	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
104	SPARE	Not Allocated[1]		
105-106	Hospital Related Services	4 to 6-digit numbers (105X, 106X)		
1050X	Heart Related.	5-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1051	AIDS Related	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1052	Blood Bank	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1053	Eye Bank	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1054	Poison Control/ Acid Victim Service	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1055 to 1058	Reserved	4-digit numbers	To be allocated[2]	Optional but these Numbers only if service given
106XX	For specialized Hospitals	5-digit numbers (100 Codes)	Available at least in Local Area	Optional but these Numbers only if service given
107	Emergency Information services	4-digit numbers		
1070	Relief Commissioner for Natural Calamities	4-digit number	National Availability	BTRC can designate a Service Provider
1071	Air Accident Information	4-digit number	National Availability	BTRC can designate a Service Provider
1072	Train Accident Information	4-digit number	National Availability	BTRC can designate a Service Provider
1073	Road Accident Information	4-digit number	National Availability	BTRC can designate a Service Provider
1074	Control Room of Deputy Commissioner	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1075 to 1079	Reserved	4-digit numbers	To be allocated[2]	As per requirement
108	Police Related Services	4-digit numbers (108X)		

Dilshat Ara Shela, AD, BTRC

Number/ Prefix	Type of Services	Structure	Accessibility	Category
1080	Call Centre for Police	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1081	Women crisis response Centre	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1082	Women Help Line Centre	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1083 to 1087	Reserved	4-digit numbers	To be allocated[2]	Optional but these Numbers only if service given
1089	RAB	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
109	Inland Trunk Booking	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
(11)	ACCESS PROVIDER SERVICES			
110-115	SPARE	Not allocated[1]		
	Supplementary Control Services			
116	Wakeup call Registration	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
117	Wakeup call Cancellation	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
118	Call waiting Registration	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
119	Call Wailing Cancellation	3-digit number	Available at least in Local Area	Optional but these Numbers only if service given
(12)				
120X to 121X	Supplementary Control Services. Reserved for access Providers	4-digit numbers	Available at least in Local Area	Operators are free to use this for Intra-Network Services
122	Supplementary Control Services.			
1220	Call Forwarding Busy Registration	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1221	Call Forwarding Busy Cancellation	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1222	Call Forwarding No Reply Registration	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1223	Call Forwarding No Reply Cancellation	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1224	Call Forwarding Unconditional Registration	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1225	Call Forwarding Unconditional Cancellation	4-digit number	Available at least in Local Area	Optional but these Numbers only if service given
1226 to 1229	Reserved for Access Providers	4-digit numbers	Available at least in Local Area	Operators are free to use this for Intra-Network Services

Dilshat Ara Shela, AD, BTRC

Number/Prefix	Type of Services	Structure	Accessibility	Category
123	Dynamic Long Distance Password Setting	3-digit number	Available at least in Local Area	Available at least in Local Area
124	Class of Service Registration	3-digit number	Available at least in Local Area	Available at least in Local Area
125XXX - 129XXX	Services to be provided by Access Providers	4 to 6-digit numbers	To be allocated by service providers	Operators are free to use this for Intra-Network Services they want to provide
(13)	*TRAVEL RELATED ENQUIRY SERVICES*			
130	Spare	Not Allocated[1]		
131 or 131X	Railway General Enquiry	3 to 4-digit numbers	Available at least in Local Area	Optional but these Numbers only if service given
132X	Reserved	4-digit numbers	To be allocated[2] When requisitioned by Railways	Optional but these Numbers only if service given
133X	Railway Recorded Announcement/ IVRS services for Arrival/ Departure and Reservation services	4-digit numbers	Available at least in Local Area To be requisitioned by Railways	Optional but these Numbers only if service given
134	Reserved	5-digit numbers '134XY' where 'X' is Travel service provider code, 'Y' is service.	To be allocated[2] To be requisitioned by Travel service providers. 'Y' to be allocated by service provider.	Optional but these Numbers only if service given
135	Spare	Not allocated[1]		
136		4-digit numbers		
1360-1362	Reserved for Travel Services	4 to 5-digit numbers	Not allocated[3]	
1363	Tourist information service	4-digit number	National Availability	Optional but these Numbers only if service given
1364	Tourist information service	4-digit number	National Availability	Optional but these Numbers only if service given
1365	Dial a TAXI	6-digit numbers '1365XX' where 'X' is Service provider code	Available at least in Local Area	Optional but these Numbers only if service given
1366	Weather Information	4-digit number	National Availability	Optional but these Numbers only if service given
1367 to 1369	Reserved	5-digit numbers	To be allocated[2] To be requisitioned by Transport Service providers.	Optional but these Numbers only if service given
137-139	Spare	Not allocated[1]		
(14)	**TRAVEL ENQUIRY SERVICES, AIRLINES**			

Dilshat Ara Shela, AD, BTRC

Number/ Prefix	Type of Services	Structure	Accessibility	Category
140	Biman Airlines Services	4-digit numbers (140X) where 'X' is service	Available at least in Local Area 'X' to be allocated by Airlines.	Optional but these Numbers only if service given
141	Private airlines Services	5-digit numbers (142XY) where 'X' is Private Airlines 'Y'= Service	Available at least in Local Area 'X' to be allocated to Airlines. 'Y' to be allocated by Airlines.	Optional but these Numbers only if service given
142 to 149	SPARE	Not allocated[1]		
(15)				
150X – 151X	SPARE	4-digit numbers	Available at least in Local Area	Optional but these Numbers only if service given
152	INTERNATIONAL TRUNK BOOKING	3-digit Numbers	Available at least in Local Area	Optional but these Numbers only if service given
154	INTERNATIONAL TRUNK ENQUIRY (ENGLISH)	3-digit Numbers	Available at least in Local Area	Optional but these Numbers only if service given
156	INTERNATIONAL TRUNK BOOKING (LOCAL LANGUAGE)	3-digit Numbers	Available at least in Local Area	Optional but these Numbers only if service given
153	DIRECTORY ENQUIRY [In English]	3-digit Numbers	Available at least in Local Area	Mandatory : BTRC reserves the right to nominate a Service Provider
155	DIRECTORY ENQUIRY [In Local Language]	3-digit Numbers	Available at least in Local Area	Mandatory : BTRC reserves the right to nominate a Service Provider
157	FAULT BOOKING and QUALITY OF SERVICE COMPLAINTS	3-digit Numbers	Available at least in Local Area	Mandatory [Toll Free]
158	CUSTOMER SERVICES	3-digit Numbers	Available at least in Local Area	Mandatory [Toll Free]
159	BILLING SERVICES	3-digit Numbers	Available at least in Local Area	Mandatory [Toll Free]
(16)	NEW SERVICES			
17	NOT ALLOTED (SPARE)			
18	NOT ALLOTED (SPARE)			
19	SPARE	Not allocated[1]		

Notes:

1. **Spare and Not allocated:** These are the numbers for which services have not been defined and should not be allocated.

2. **Reserved, To be allocated:** These are the numbers to be allocated by BTRC as per the guidelines.

3. **Reserved, Not allocated**: These are the numbers to be allocated in consultation with the BTRC for similar services under which they are categorised.

Dilshat Ara Shela, AD, BTRC

ANNEX III

OTHER VALUE ADDED AND IN SERVICES

0101XY	Access to Internet Services	6-digit numbers Where 'XY' is Service provider Code	National Availability	Mandatory
0102XY	PrePaid Services	6-digit numbers 'XY'= Data service provider	National Availability	Mandatory
0103XY	Access to Voice Mail Services	6-digit numbers Where 'XYZ' is Service provider Code	National Availability	Mandatory
0104XY	Access to Paging Services (Auto Paging)	6-digit numbers Where 'XYZ' is Service provider Code	National Availability	Mandatory
0105XY	Access to Paging Services (Operator Assisted Paging)	6-digit numbers Where 'XYZ' is Service provider Code	National Availability	Mandatory
0106XY to 0109XY	Value Added Services	Not allocated[1]		
080	IN Services [0 for National Availability]	080X+SCP Code+ IN number, Where 'X'=IN service '0' to '9'	'YYY' code to be allocated	
0800	Free phone service	(0800+SCP CODE+ IN number)	Available at least in Local Area	Optional but these Numbers only if service given
0801	Virtual Private Network	(0801+SCP CODE+ IN number)	Available at least in Local Area	Optional but these Numbers only if service given
0802	Virtual Card calling (VCC)	7-digit numbers (0802+SCP CODE)	Available at least in Local Area	Optional but these Numbers only if service given
0803	Tele-voting (No charge)	(0803+SCP CODE+ IN number)	Available at least in Local Area	Optional but these Numbers only if service given
0804 to 0809	Reserved		To be allocated[2]	Optional but these Numbers only if service given

Dilshat Ara Shela, AD, BTRC

ANNEX IV

NUMBERING SCHEME FOR MOBILE & OTHER OPERATOR

S. No.	Mobile & Other Operator	Operator Code	Subscriber Number
1	**M/s PBTL Mobile**	11	ABCDEFGH
2	**Spare**	12	ABCDEFGH
3	**M/s BTL**	13	ABCDEFGH
4	**M/s BBTT**	14	ABCDEFGH
5	**M/s TELETALK Mobile**	15	ABCDEFGH
6	**Warid Telecom International LLC**	16	ABCDEFGH
7	**M/ Grameen Phones Mobile**	17	ABCDEFGH
8	**M/s TMIB Mobile**	18	ABCDEFGH
9	**M/s Sheba Mobile**	19	ABCDEFGH

Dilshat Ara Shela, AD, BTRC

LIST OF ABBREVIATIONS

ACC	Account Card Calling
CAC	Carrier Access Code
CC	Country Code
CIC	Carrier Identity Code
CMTS	Cellular Mobile Telephone Service
DEL	Direct Exchange Line
DSPT	Digital Satellite Phone Terminal
FPH	Free Phone
GMPCS	Global Mobile Personal Communication Service
HVNET	High-speed VSAT Network
ICIC	International Carrier Identification Codes
ILD	International Long Distance
ILDO	International Long Distance Operator
IN	Intelligent Network
INMARSAT	International Maritime Satellite
ISDN	Integrated Services Digital Network
ISP	Internet Service Provider
ITU	International Telecommunication Union
MNC	Mobile Network Code
MSC	Mobile Switching Centre
MSS	Mobile Satellite Service
N(S)N	National (Significant) Number
NDC	National Destination Code
NLD	National Long Distance
NLDO	National Long Distance Operator
NPA	Number Plan Area
PLMN	Public Land Mobile Network
PRM	Premium Rate
PSTN	Public Switched Telephone Network
SN	Subscriber Number
SP	Signalling Point
STD	Subscriber Trunk Dialling
TAX	Trunk Automatic Exchange
TC	Trunk Code
UMS	Unified Messaging Service
UN	Universal Number
UPT	Universal Personal Telecommunication
VCC	Virtual Card Calling
VMS	Voice Mail Service
VoIP	Voice over Internet Protocol
VPN	Virtual Private Network
VSAT	Very Small Aperture Terminal

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